



TTE MASTER PRICE-LIST 2007



Monthly Subscriptions & Features								
Package	Single Analogue				Multi-Line & ISDN			
	Business Caller			Capped	Essential	Optimal	Optimal 500	Optimal 1000
	+ B/Band	+ Free B/Band	Voice Only					
Monthly Line Rental (P/Line)	£12.33 (Primary) £11.33 (Secondary & subsequent lines)	£12.33 (Primary) £10.33 (Secondary & subsequent lines)	£12.33 (Primary) £11.33 (Secondary & subsequent lines)	£12.33	£12.33	£12.33	£12.33	£12.33
Voice Package (any line)	£12.66	£12.66	£12.66	n/a				
Broadband (Primary line only)	£10.00	FREE	n/a					

ISDN Line Rental Monthly Charges						
Package	Single Analogue			Multi-Line & ISDN		
	Business Caller & Broadband	Capped	Essential	Optimal	Optimal 500	Optimal 1000
Line Rental ISDN 2	n/a			£27.50		
Charge per DDI	n/a			£0.25		
Line Rental ISDN 30 without quota of DDI numbers	n/a			£13.30		
Rental per DDI number (only in blocks of 10)	n/a			£0.25		

ISDN Service Level Monthly Charges						
Package	Single Analogue			Multi-Line & ISDN		
	Business Caller & Broadband	Capped	Essential	Optimal	Optimal 500	Optimal 1000
Total Care (per line)				£3.30		

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UK Call Charges (Pence p/minute) Please see notes for applicable charging periods							
Package		Single Analogue			Multi-Line & ISDN		
		Business Caller & Broadband	Capped	Essential	Optimal	Optimal 500	Optimal 1000
Local Calls	Daytime	Free	2.43 (capped at 9p)	1.5	1.50	1.40	1.25
	Evening	1.5	2.43 (capped at 9p)	0.95	1.20	1.20	1.00
	Weekend	1.5	2.43 (capped at 9p)	0.95	0.85	0.85	0.80
National Calls	Daytime	Free	2.43 (capped at 9p)	1.5	1.50	1.40	1.25
	Evening	1.5	2.43 (capped at 9p)	0.95	1.20	1.20	1.00
	Weekend	1.5	2.43 (capped at 9p)	0.95	0.85	0.85	0.80

Mobile Call Charges (Pence p/minute) Please see notes for applicable charging periods							
Package		Single Analogue			Multi-Line & ISDN		
		Business Caller & Broadband	Capped	Essential	Optimal	Optimal 500	Optimal 1000
Vodafone (FM5) O2 (FM1) Orange (FM4) T-Mobile (FM3)	Daytime	9.95	9 (capped at 22.5p)	9.0	9.25	8.95	8.95
	Evening	9.95	9 (capped at 22.5p)	7.0	6.25	6.00	6.00
	Weekend	9.95	9 (capped at 22.5p)	5.0	4.50	4.50	4.50
3 (FM6)	Daytime	18.00	18.00	18.00	18.50	18.50	18.50
	Evening	13.00	13.00	13.00	13.00	13.00	13.00
	Weekend	3.00	3.00	3.00	5.00	5.00	5.00

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Call Set-Up & Minimum Charges (Pence p/minute)							
Package		Single Analogue			Multi-Line & ISDN		
		Business Caller & Broadband	Capped	Essential	Optimal	Optimal 500	Optimal 1000
Minimum Call Charges	Local/National Calls	1.0	-	-	1.0	1.0	1.0
	Mobile Calls	2.0	-	-	1.0	1.0	1.0
	Other Calls	2.0	-	-	1.0	1.0	1.0
Call Set-Up Charges	Local/National Calls	-	1.8	1.0	-	-	-
	Mobile Calls	-	6.3	2.0	-	-	-
	Other Calls	-	1.8	2.0	-	-	-
NOTES		<ul style="list-style-type: none"> Minimum contract term 24 months Direct Debit only (£0.50 per month for Non Direct Debit payment eg. Cancellation of Instruction) E-bill Free (£1.50 p/month for a paper bill sent by post) Copy of bill £1.50 per bill Connection fee £29.99 Up to 8Mb download speeds are subject to a line test and factors including local availability and distance from the exchange <p>Charging periods Daytime: Mon-Fri - 9am-5pm, Evening: Mon-Fri before 9am and after 5pm, Weekend: 12 midnight Friday - 12 midnight Sunday</p>	<ul style="list-style-type: none"> Minimum contract term 24 months Direct Debit only (£0.50 per month for Non Direct Debit payment eg. Cancellation of Instruction) E-bill Free (£1.50 per month for a paper bill sent by Post) Copy of bill £1.50 per bill <p>Charging periods Daytime: Mon-Fri - 8am-6pm, Evening: Mon-Fri before 8am and after 6pm, Weekend: 12 midnight Friday to 12 midnight Sunday</p>	<ul style="list-style-type: none"> Minimum contract term 36 months Optimal 500 has a minimum monthly call spend of £500. Optimal 1000 has a minimum monthly call spend of £1000. We reserve the right to alter your tariff if the minimum spend is not met Direct Debit only (£0.50 per month for Non Direct Debit payment eg. Cancellation of Instruction) E-bill Free (£1.50 per month for a paper bill sent by Post) Copy of bill £1.50 per bill <p>Charging periods Daytime: Mon-Fri - 8am-6pm, Evening: Mon-Fri before 8am and after 6pm, Weekend: 12 midnight Friday to 12 midnight Sunday</p>			

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ISDN DDI Connection Charges						
Package	Single Analogue			Multi-Line & ISDN		
	Business Caller & Broadband	Capped	Essential	Optimal	Optimal 500	Optimal 1000
DDI number range	n/a			£95.00		
Connection charge per DDI number (only in blocks of 10)	n/a			£0.95		
ISDN 2 (BRI) Line Rental – One Off Connection Charges						
Package	Single Analogue			Multi-Line & ISDN		
	Business Caller & Broadband	Capped	Essential	Optimal	Optimal 500	Optimal 1000
Supply of New Line ISDN 2e	n/a			£249.00		
Presentation Number	n/a			£58.00		
Multiple subscriber numbering	n/a			£19.00		
Transfer Analogue to Digital	n/a			£149.00		
Transfer between Digital Options	n/a			-		
Caller Redirect for block of 10 DDI	n/a			£280.00		
Engineer Call Out	n/a			£50.00		
ISDN 30 (PRI) Line Rental – One Off Connection Charges						
Package	Single Analogue			Multi-Line & ISDN		
	Business Caller & Broadband	Capped	Essential	Optimal	Optimal 500	Optimal 1000
Supply of New Line ISDN 30: per channel up to 15 channels - min 8 channels in 1 go	n/a			£116.00		
For each additional after 15 channels	n/a			£30.00		

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For additional ISDN 30 - block of 15 channels	n/a	£62.00
Presentation Number	n/a	£58.00
Caller Redirect for block of 10 DDI	n/a	£280.00
Reconfiguration charges - per 15 channels	n/a	£55.00
Conversion charges - per channel	n/a	£12.00
Engineer Call Out	n/a	£50.00

Analogue Line Extras						
Package	Single Analogue			Multi-Line & ISDN		
	Business Caller & Broadband	Capped	Essential	Optimal	Optimal 500	Optimal 1000
Analogue Line Extras	Call Diversion Call Waiting Ring Back 1471 extra Call Barring Caller Display* Call Sign 3 way calling Reminder call	£0.55 Per service				
	Anonymous Caller Reject	£1.75				
	Elect to Reject	£2.28				
	Smart Divert	£4.00				
	Voicemail Plus	£2.00				
Pay Per Use Line Extras	Reminder Call	15.3p Per Call				
	3 Way Calling	38p Per Call				
	Ring Back	7.6p Per Call				

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DIGITAL (ISDN) Line Extra Monthly Charges						
Package	Single Analogue			Multi-Line & ISDN		
	Business Caller & Broadband	Capped	Essential	Optimal	Optimal 500	Optimal 1000
Call Diversion		n/a		£1.80		
Call Waiting		n/a		£1.80		
Call Barring (by Administrator)		n/a		£1.80		
Call Barring - all types		n/a		£1.80		
Calling Line Identity Presentation		n/a		£1.80		
Connected Line Identity Presentation		n/a		£1.80		
Call Forwarding - ALL types		n/a		£1.80		
Caller Redirect for block of 10 DDI		n/a		£11.00		
Presentation Number		n/a		£2.30		
Sub Addressing (20 octet)		n/a		£1.80		
Call Deflection		n/a		£1.80		
Multiple Subscriber Numbering		n/a		£0.65		

Additional 2.5% discount on line rental charges for 5 year contract term

Installation charges are subject to 100% discount for a 3 Year contract term provided all calls are routed over the TalkTalk Enterprise network throughout the contract term.



Optional Extra Services						
Package	Single Analogue			Multi-Line & ISDN		
	Business Caller & Broadband	Capped	Essential	Optimal	Optimal 500	Optimal 1000
Static IP Addresses	1 = £1 per month 5 =£5 per month	n/a	n/a	n/a	n/a	n/a
Contention Ratio Upgrade (20:1)	£10 per month	n/a	n/a	n/a	n/a	n/a
Contract Termination Fee	Remaining term of contract subject to a £100 minimum					

Uk Non-Geographic Numbers (Pence p/minute)							
Package		Single Analogue			Multi-Line & ISDN		
		Business Caller & Broadband	Capped	Essential	Optimal	Optimal 500	Optimal 1000
Local Calls (0845)	Daytime	3.36	3.36	3.36	3.15	3.15	3.15
	Evening	0.85	3.30	3.30	2.00	2.00	2.00
	Weekend	0.85	2.20	2.20	2.00	2.00	2.00
National Calls (0870)	Daytime	6.73	6.73	6.73	6.35	6.35	6.35
	Evening	3.36	6.73	6.73	4.00	4.00	4.00
	Weekend	1.27	6.73	6.73	4.00	4.00	4.00

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International Geographic Calls (At All Times - Charges in Pence Per Minute)													
Country	Single Analogue			Multi-Line & ISDN			Country	Single Analogue			Multi-Line & ISDN		
	B/Caller	Capped	Essential	Optimal	Optimal 500	Optimal 1000		B/Caller	Capped	Essential	Optimal	Optimal 500	Optimal 1000
AFGHANISTAN		55.56p			55.56p		BELARUS		14.26			14.26	
ALBANIA		11.22			11.22		BELGIUM		1.68			2.25	
ALGERIA		16.08			16.08		BELIZE		16.72			16.72	
AMERICAN SAMOA		20.50			20.50		BENIN REPUBLIC		13.04			13.04	
ANDORRA		5.89			5.89		BERMUDA		8.15			8.15	
ANGOLA		13.31			13.31		BHUTAN		11.57			11.57	
ANGUILLA		17.54			17.54		BOLIVIA		17.56			17.56	
ANTARCTICA		55.50			55.50		BOSNIA & HERZEGOVINA		11.93			11.93	
ANTIGUA		16.21			16.21		BOTSWANA		9.19			9.19	
ARGENTINA		7.12			7.12		BR. VIRGIN ISLANDS		12.86			12.86	
ARMENIA		13.67			13.67		BRAZIL		8.34			8.34	
ARUBA		11.72			11.72		BRUNEI		73.2			8.08	
ASCENSION ISLAND		40.45			40.45		BULGARIA		8.70			8.70	
AUST-COCOS ISLANDS		14.16			14.16		BURKINA FASO		18.37			18.37	
AUSTRALIA		1.68			2.25		BURUNDI		11.57			11.57	
AUSTRIA		2.95			2.25		CAMBODIA		29.77			29.77	
AZERBAIJAN		12.73			2.25		CAMEROON		19.13			19.13	
AZORES		16.50			16.50		CANADA		3.00			3.00	
BAHAMAS		9.12			9.12		CANARY ISLANDS		2.95			2.95	
BAHRAIN		15.10			15.10		CAPE VERDE		22.33			22.33	
BANGLADESH		15.53			15.53		CAYMAN ISLAND		11.44			11.44	
BARBADOS		15.37			15.37		CENTRAL AFRICAN REP		14.99			14.99	

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Country	Single Analogue			Multi-Line & ISDN			Country	Single Analogue			Multi-Line & ISDN		
	B/Caller	Capped	Essential	Optimal	Optimal 500	Optimal 1000		B/Caller	Capped	Essential	Optimal	Optimal 500	Optimal 1000
CHAD		22.61			22.61		EL SALVADOR		11.56			11.56	
CHILE		3.85			3.85		EQUATORIAL GUINEA		17.54			17.54	
CHINA		1.68			2.25		ERITREA		77.4			38.26	
CHRISTMAS ISL., I/Ocean		14.16			14.16		ESTONIA		3.58			3.11	
CNMI		75.4			n/a		ETHIOPIA		34.55			34.55	
COLOMBIA		8.48			8.48		FALKLAND ISLANDS		54.28			54.28	
COMOROS		30.40			30.40		FAROE ISLANDS		9.23			9.23	
CONGO		14.29			14.29		FIJI		23.08			23.08	
COOK ISLANDS		45.70			45.70		FINLAND		3.32			2.25	
COSTA RICA		7.02			7.02		FRANCE		1.68			2.25	
CROATIA		8.23			8.23		FRENCH GUIANA		13.25			13.25	
CUBA		59.69			59.69		FRENCH POLYNESIA		45.48			45.48	
CYPRUS		8.53			5.00		GABON		13.03			13.03	
CYPRUS -Turk Rep, N/Cyprus		12.72			5.00		GAMBIA		20.66			20.66	
CZECH REPUBLIC		4.91			2.78		GEORGIA		7.03			7.03	
DENMARK		2.95			2.25		GERMANY		1.68			2.25	
DIEGO GARCIA		114.59			114.59		GHANA		12.37			12.37	
DJIBOUTI		22.40			22.40		GIBRALTAR		6.23			6.23	
DOMINICA		18.52			18.52		GREECE (Inc Thessalonica)		4.87			2.25	
DOMINICAN REPUBLIC		7.20			7.20		GREENLAND		23.06			23.06	
EAST TIMOR		6.90			6.90		GRENADA		46.00			16.81	
ECUADOR		12.19			12.19		GUADELOUPE		10.67			10.67	
EGYPT		17.80			17.80		GUAM		5.82			5.82	

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Country	Single Analogue			Multi-Line & ISDN			Country	Single Analogue			Multi-Line & ISDN		
	B/Caller	Capped	Essential	Optimal	Optimal 500	Optimal 1000		B/Caller	Capped	Essential	Optimal	Optimal 500	Optimal 1000
GUANTANAMO BAY-CUBA		14.52			14.52		INMARSAT-M(WEST ATLANTIC)		105.82			105.82	
GUATEMALA		14.62			14.62		INMARSAT-Mini M (EAST ATLANTIC)		100.27			100.27	
GUINEA-BISSAU		29.12			29.12		INMARSAT-Mini M (INDIAN)		100.27			100.27	
GUINEA REPUBLIC		12.06			12.06		INMARSAT-Mini M (PACIFIC)		100.27			100.27	
GUYANA		38.70			38.70		INMARSAT-Mini M (WEST ATLANTIC)		100.27			100.27	
HAITI		19.60			19.60		IRAN		11.15			11.15	
HONDURAS		26.88			26.88		IRAQ		41.10			41.10	
HONG KONG		3.68			2.25		IRELAND		1.68			2.25	
HUNGARY		6.30			4.12		ISRAEL		4.64			4.64	
ICELAND		4.33			4.33		ITALY (inv Vatican City)		1.68			2.25	
INDIA		18.20			20.00		ITALY - Milan		1.68			2.25	
INDONESIA		6.18			6.18		IVORY COAST		15.00			15.00	
INMARSAT-A(EAST ATLANTIC)		266.74			266.74		JAMAICA		16.27			16.27	
INMARSAT-A(INDIAN)		211.22			211.22		JAPAN		3.78			3.78	
INMARSAT-A(PACIFIC)		280.63			280.63		JORDAN		14.71			14.71	
INMARSAT-A(WEST ATLANTIC)		299.65			299.65		KAZAKHSTAN		11.28			11.28	
INMARSAT-B(EAST ATLANTIC)		124.30			124.30		KENYA		17.68			17.68	
INMARSAT-B(INDIAN)		124.30			124.30		KIRIBATI		44.89			44.89	
INMARSAT-B(PACIFIC)		124.30			124.30		KUWAIT		10.84			10.84	
INMARSAT-B(WEST ATLANTIC)		124.30			124.30		KYRGYZSTAN		14.23			14.23	
INMARSAT-M(EAST ATLANTIC)		100.27			100.27		LAOS		19.85			19.85	
INMARSAT-M(INDIAN)		104.40			104.40		LATVIA		10.68			11.33	
INMARSAT-M(PACIFIC)		107.36			107.36		LEBANON		14.33			14.33	

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	B/Caller	Capped	Essential	Optimal	Optimal 500	Optimal 1000		B/Caller	Capped	Essential	Optimal	Optimal 500	Optimal 1000
LESOTHO		9.34			9.34		MONGOLIA		20.52			20.52	
LIBERIA		16.67			16.67		MONTERRAT		24.92			24.92	
LIBYA		13.66			13.66		MOROCCO		18.36			18.36	
LIECHTENSTEIN-Switzerland		3.47			3.47		MOZAMBIQUE		15.89			15.89	
LITHUANIA		12.49			8.61		MYANMAR (Burma)		29.84			29.84	
LUXEMBOURG		3.26			2.25		NAMIBIA		14.06			14.06	
MACAO		14.22			14.22		NAURU		96.46			96.46	
MACEDONIA		14.69			14.69		NEPAL		23.11			23.11	
MADAGASCAR		20.69			20.69		NETHERLANDS		1.68			2.25	
MADEIRA		6.66			6.66		NETHERLANDS ANTILLES		13.60			2.25	
MALAWI		8.53			8.53		NEW CALEDONIA		64.33			64.33	
MALAYSIA		3.84			3.84		NEW ZEALAND		3.01			3.01	
MALDIVE ISLES		26.42			26.42		NICARAGUA		16.96			16.96	
MALI		21.34			21.34		NIGER		24.12			24.12	
MALTA		6.31			11.33		NIGERIA		21.98			21.98	
MARIANA ISLANDS		6.90			6.90		NIUE ISLAND-AUDIOTEXT		152.28			152.28	
MARSHALL ISLANDS		29.53			29.53		NORFOLK ISLAND		73.50			73.50	
MARTINIQUE		12.41			12.41		NORTH KOREA		30.67			30.67	
MAURITANIA		16.93			16.93		NORWAY		2.95			2.95	
MAURITIUS		20.72			20.72		OMAN (MUSCAT)		21.20			21.20	
MAYOTTE		30.40			30.40		PAKISTAN		22.20			20.00	
MEXICO		11.16			11.16		PALASTINE		12.00			12.00	
MICRONESIA		43.44			43.44		PALAU		20.29			20.29	
MOLDOVA		30.00			30.00		PANAMA REPUBLIC		13.62			13.62	
MONACO		5.28			5.28								

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	B/Caller	Capped	Essential	Optimal	Optimal 500	Optimal 1000		B/Caller	Capped	Essential	Optimal	Optimal 500	Optimal 1000
PAPUA NEW GUINEA		12.90			12.90		SOLOMON ISLANDS		90.71			90.71	
PARAGUAY		16.39			16.39		SOMALIA		44.41			44.41	
PERU		10.67			10.67		SOUTH AFRICA		7.06			7.06	
PHILIPPINES		9.54			9.54		SOUTH KOREA		3.78			3.78	
PHILIPPINES - Manila		9.24			9.24		SPAIN		1.68			2.25	
POLAND		5.52			2.78		SRI LANKA		18.59			18.59	
PORTUGAL		3.49			2.25		ST HELENA		34.91			34.91	
PUERTO RICO		3.90			3.90		ST KITTS & NEVIS		16.86			16.86	
QATAR		21.79			21.79		ST LUCIA		17.64			17.64	
REUNION		45.48			45.48		ST PIERRE AND MIQUELON		12.25			12.25	
ROMANIA		11.35			11.35		ST VINCENT		19.45			19.45	
RUSSIA		7.27			7.27		SUDAN		20.36			20.36	
RUSSIA - Moscow		3.06			3.06		SURINAM		48.08			48.08	
RUSSIA - St Petersburg		3.77			3.77		SWAZILAND		28.28			28.28	
RWANDA		13.02			13.02		SWEDEN		2.95			2.25	
SAN MARINO-ITALY		3.85			3.85		SWITZERLAND		3.53			3.53	
SAO TOME & PRINCIPE		89.46			89.46		SWITZERLAND – Geneva, Zurich & Basel		2.95			2.95	
SAUDI ARABIA		18.43			18.43		SYRIA		24.92			24.92	
SENEGAL		19.79			19.79		TAIWAN		4.15			4.15	
SERBIA & MONTENEGRO		13.50			13.50		TAJKISTAN		15.29			15.29	
SEYCHELLES		21.28			21.28		TANZANIA		18.07			18.07	
SIERRA LEONE		26.72			26.72		THAILAND		11.47			11.47	
SINGAPORE		2.95			2.95		TOKELAU		43.44			43.44	
SLOVAK REPUBLIC		6.90			5.00		TOGO		20.64			20.64	
SLOVENIA		8.16			5.61		TONGA		36.49			36.49	

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	B/Caller	Capped	Essential	Optimal	Optimal 500	Optimal 1000		B/Caller	Capped	Essential	Optimal	Optimal 500	Optimal 1000
TRINIDAD AND TOBAGO		12.77			12.77		UNITED ARAB EMIRATES		14.66			14.66	
TUNISIA		17.65			17.65		URUGUAY		16.36			16.36	
TURKEY		13.69			13.69		UZBEKISTAN		13.68			13.68	
TURKMENISTAN		16.08			16.08		VANUATU		49.56			49.56	
TURKS & CAICOS ISLES		17.78			17.78		VENEZUELA		14.41			14.41	
TUVALU		45.12			45.12		VIETNAM		42.35			42.35	
U.S. VIRGIN ISLANDS		3.94			3.94		WALLIS-IDD & FUTUNA IS		33.62			33.62	
U.S.A.		1.68			2.25		WESTERN SAMOA		26.69			26.69	
U.S.A. - TOLLFREE ACCESS		3.60			3.60		YEMEN		37.56			37.56	
UGANDA		11.56			11.56		ZAIRE		29.10			29.10	
UK ISLANDS		10.00			10.00		ZAMBIA		10.02			10.02	
UKRAINE (inc Dnipetrovs'k)		9.50			9.50		ZIMBABWE		5.95			5.95	



International Mobile Calls (Charges in Pence Per Minute)													
Country	Single Analogue			Multi-Line & ISDN			Country	Single Analogue			Multi-Line & ISDN		
	B/Caller	Capped	Essential	Optimal	Optimal 500	Optimal 1000		B/Caller	Capped	Essential	Optimal	Optimal 500	Optimal 1000
ALBANIA MOB		23.67			23.67		DENMARK MOB		12.60			12.60	
ALGERIA MOB		26.17			26.17		DOMINICAN REPUBLIC MOB		20.20			20.20	
ANGOLA MOB		23.68			23.68		ECUADOR MOB		20.20			20.20	
ARGENTINA MOB		15.00			15.00		EGYPT MOB		21.50			21.50	
ARMENIA MOB		29.13			29.13		EL SALVADOR MOB		31.33			66.50	
AUSTRALIA MOB		16.50			16.50		ESTONIA MOB		14.00			14.00	
AUSTRIA MOB		14.50			14.50		ETHIOPIA MOB		82.17			82.17	
BARBADOS		14.89			14.89		FINLAND MOB		11.60			11.60	
BANGLADESH MOB		26.00			26.00		FRANCE MOB		13.90			13.90	
BELARUS MOB		27.00			27.00		GERMANY MOB		14.00			14.00	
BELGIUM MOB		16.50			16.50		GHANA MOB		30.58			30.58	
BOLIVIA MOB		28.67			28.67		GIBRALTAR		16.51			16.51	
BOSNIA/HERTZGOVINIA		22.78			21.67		GREECE MOB		10.80			10.80	
BRAZIL MOB		14.50			14.50		GUATEMALA (Comcell)		38.27			38.27	
BULGARIA MOB		23.17			23.17		HONG KONG MOB		5.00			5.00	
BURUNDI MOB		26.17			26.17		HUNGARY - Off Peak MOB		21.58			21.58	
CAYMAN ISLANDS MOB		17.98			17.98		ICELAND (IMC) MOB		26.26			26.26	
CHILE MOB		15.00			15.00		INDIA MOB		33.46			33.46	
CHINA MOB		10.50			10.50		INDONESIA MOB		36.98			36.98	
COLOMBIA MOB		15.00			15.00		IRELAND MOB		15.00			15.00	
COSTA RICA MOB		15.40			15.40		ISRAEL MOB		19.00			19.00	
CUBA MOB		85.50			85.50		ITALY MOB		19.00			19.00	
CYPRUS MOB		16.40			16.40		JAMAICA MOB		29.33			29.33	
CZECH REPUBLIC MOB		11.60			11.60		JAPAN MOB		16.10			16.10	

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Country	Single Analogue			Multi-Line & ISDN			Country	Single Analogue			Multi-Line & ISDN		
	B/Caller	Capped	Essential	Optimal	Optimal 500	Optimal 1000		B/Caller	Capped	Essential	Optimal	Optimal 500	Optimal 1000
JORDAN MOB		18.80			18.80		PORTUGAL MOB		17.10			17.10	
KENYA MOB		40.33			40.33		ROMANIA MOB		14.40			14.40	
KUWAIT MOB		37.70			37.70		RUSSIA MOB		24.33			24.33	
LATVIA MOB		16.72			16.72		SAUDI ARABIA MOB		30.92			30.92	
LEBANON MOB		37.70			37.70		SINGAPORE MOB		5.20			5.20	
LIECHTENSTEIN MOB		12.83			12.83		SLOVAK REPUBLIC MOB		20.33			20.33	
LUXEMBOURG MOB		16.70			16.70		SLOVENIA MOB		20.33			20.33	
MALAYSIA MOB		10.92			10.92		SOUTH AFRICA MOB		16.20			16.20	
MALTA MOB		21.17			21.17		SOUTH KOREA MOB		16.67			16.67	
MEXICO MOB		15.30			15.30		SPAIN MOB		15.90			15.90	
MONACO MOB		16.83			16.83		SRI LANKA MOB		11.9			11.9	
MOROCCO MOB		32.00			32.00		ST. LUCIA MOB		13.96			13.96	
NETHERLANDS MOB		15.80			15.80		SURINAM MOB		56.42			56.42	
NEW ZEALAND MOB		15.20			15.20		SWEDEN (Telia/Mobitel) MOB		11.00			11.00	
NICARAGUA MOB		38.90			38.90		SWITZERLAND MOB		17.40			17.40	
NIGERIA MOB		44.00			44.00		TAIWAN MOB		19.97			19.97	
NORWAY MOB		12.70			12.70		THAILAND MOB		25.00			25.00	
PAKISTAN MOB		52.33			52.33		TURKEY MOB		12.50			12.50	
PANAMA REPUBLIC MOB		35.60			35.60		UK ISLANDS MOB		10.00			10.00	
PERU MOB		28.12			28.12		URUGUAY MOB		24.83			24.83	
PHILIPPINES MOB		17.90			17.90		VENEZUELA MOB		39.75			25.78	
POLAND MOB		20.60			20.60		ZIMBABWE MOB		8.62			8.62	

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ISDN International Charges													
Country	Single Analogue			Multi-Line & ISDN			Country	Single Analogue			Multi-Line & ISDN		
	B/Caller	Capped	Essential	Optimal	Optimal 500	Optimal 1000		B/Caller	Capped	Essential	Optimal	Optimal 500	Optimal 1000
Andorra ISDN		20.43			20.43		Germany ISDN		18.40			18.40	
Argentina ISDN		68.52			68.52		Gibraltar ISDN		18.40			18.40	
Arabia ISDN		34.48			34.48		Greece ISDN		18.40			18.40	
Australia ISDN		56.93			56.93		Guadeloupe ISDN		34.48			34.48	
Austria ISDN		20.53			20.53		Hong Kong ISDN		54.59			54.59	
Bahrain ISDN		69.03			69.03		Hungary ISDN		18.40			18.40	
Barbados ISDN		69.03			69.03		Iceland ISDN		18.40			18.40	
Belarus ISDN		29.82			29.82		India ISDN		65.52			65.52	
Belgium ISDN		17.83			17.83		Indonesia ISDN		65.52			65.52	
Bermuda ISDN		35.52			35.52		Ireland ISDN		18.40			18.40	
Brazil ISDN		68.52			68.52		Israel ISDN		54.59			54.59	
Brunei ISDN		68.52			68.52		Italy ISDN		18.40			18.40	
Canada ISDN		25.70			25.70		Japan ISDN		63.18			63.18	
Chile ISDN		68.52			68.52		Liechtenstein Switzerland ISDN		18.40			18.40	
China ISDN		36.00			n/a		Luxembourg ISDN		18.40			18.40	
Cyprus ISDN		21.59			21.59		Malaysia ISDN		65.52			65.52	
Czech Republic ISDN		20.53			20.53		Martinique ISDN		34.48			34.48	
Denmark ISDN		18.19			18.19		Mauritius ISDN		65.52			65.52	
Egypt ISDN		44.72			n/a		Mexico ISDN		8.45			n/a	
Finland ISDN		18.40			18.40		Monaco ISDN		18.40			18.40	
France ISDN		15.60			15.60		Netherlands ISDN		18.40			18.40	
French Guiana ISDN		48.53			48.53		New Caledonia ISDN		28.00			28.00	
French Polynesia ISDN		28.00			28.00		New Zealand ISDN		54.59			54.59	

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Single Analogue			Multi-Line & ISDN			Single Analogue			Multi-Line & ISDN				
Country	B/Caller	Capped	Essential	Optimal	Optimal 500	Optimal 1000	Country	B/Caller	Capped	Essential	Optimal	Optimal 500	Optimal 1000
Norway ISDN		18.40			18.40		Spain ISDN		18.40			18.40	
Philippines ISDN		65.52			65.52		Sweden ISDN		18.40			18.40	
Poland ISDN		18.40			18.40		Switzerland ISDN		18.40			18.40	
Portugal ISDN		18.40			18.40		Taiwan ISDN		65.52			65.52	
Russia ISDN		54.59			54.59		Thailand ISDN		65.52			65.52	
Singapore ISDN		54.59			54.59		Turkey ISDN		34.49			n/a	
Slovenia ISDN		18.40			18.40		United Arab Emirates ISDN		54.59			54.59	
South Africa ISDN		54.59			54.59		U.S.A ISDN		22.10			22.10	
South Korea ISDN		65.52			65.52								

Directory Enquiries- per minute charge	Daytime	Evening	Weekend
Directory Enquiries DQ1	25.53	25.53	25.53
Directory Enquiries DQ2	35.74	35.74	35.74
Directory Enquiries DQ3	40.85	40.85	40.85
Directory Enquiries DQ4	45.95	45.95	45.95
Directory Enquiries DQ5	42.55	42.55	42.55
Directory Enquiries DQ6	56.17	56.17	56.17
Directory Enquiries DQ7	59.57	59.57	59.57
Directory Enquiries DQ8	68.08	68.08	68.08
Directory Enquiries DQ9	102.13	102.13	102.13
Directory Enquiries DQ10	122.55	122.55	122.55
Directory Enquiries DQ11	127.66	127.66	127.66

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Directory Enquiries DQ12	127.66	127.66	127.66
Directory Enquiries DQ13	136.17	136.17	136.17
Directory Enquiries DQ39	76.6	76.6	76.6
Directory Enquiries DQ61	75.57	75.57	75.57
Directory Enquiries: TalkTalk Business	29.75	29.75	29.75

Directory Enquiries- Fixed Fee per Call	Fee
Directory Enquiries DQ14	27.48
Directory Enquiries DQ15	25.5
Directory Enquiries DQ16	29.7
Directory Enquiries DQ17	34
Directory Enquiries DQ18	142.92
Directory Enquiries DQ19	153.12
Directory Enquiries DQ20	154.2
Directory Enquiries DQ21	173.52
Directory Enquiries DQ22	170.2
Directory Enquiries DQ50	27
Directory Enquiries DQ57	24
Directory Enquiries DQ58	193.2
Directory Enquiries DQ59	199.2
Directory Enquiries DQ62	136.2
Directory Enquiries DQ66	24.7

Directory Enquiries- Connection Fee + p/min charge	Connect	Daytime	Evening	Weekend
Directory Enquiries DQ23	20.4	40.85	40.85	40.85
Directory Enquiries DQ24	20.4	127.66	127.66	127.66
Directory Enquiries DQ25	25.44	17.02	17.02	17.02

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Directory Enquiries DQ26	25.44	25.53	25.53	25.53
Directory Enquiries DQ27	35.64	8.51	8.51	8.51
Directory Enquiries DQ28	50.04	7.66	7.66	7.66
Directory Enquiries DQ29	102.12	61.27	61.27	61.27
Directory Enquiries DQ30	153.12	25.53	25.53	25.53
Directory Enquiries DQ36	12.72	15.32	15.32	15.32
Directory Enquiries DQ37	25.44	15.32	15.32	15.32
Directory Enquiries DQ38	101.04	50.21	50.21	50.21
Directory Enquiries DQ41	40.8	81.7	81.7	81.7
Directory Enquiries DQ42	60.24	6.8	6.8	6.8
Directory Enquiries DQ44	30.6	30.64	30.64	30.64
Directory Enquiries DQ45	35.76	5.11	5.11	5.11
Directory Enquiries DQ46	39.84	7.66	7.66	7.66
Directory Enquiries DQ47	51	68.08	68.08	68.08
Directory Enquiries DQ52	29.64	29.62	29.62	29.62
Directory Enquiries DQ53	39.84	16.17	16.17	16.17
Directory Enquiries DQ54	30.6	4.25	4.25	4.25
Directory Enquiries DQ56	29.64	9.19	9.19	9.19
Directory Enquiries DQ60	20.4	20.42	20.42	20.42
Directory Enquiries DQ64	40.8	12.76	12.76	12.76
Directory Enquiries DQ65	204.36	8.51	8.51	8.51
Directory Enquiries DQ68	50.04	11.91	11.91	11.91
Directory Enquiries DQ69	153.12	64.1	64.1	64.1
Directory Enquiries DQ70	40.8	25	25	25
Directory Enquiries DQ71	40.8	11.91	11.91	11.91
DQ Telecom Plus	2	29.7	29.7	29.7

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Directory Enquiries- 60sec inclusive charge + usage	Inclusive (first 60 seconds)	Daytime	Evening	Weekend
Directory Enquiries DQ31	35.64	10.21	10.21	10.21
Directory Enquiries DQ32	39.72	9.19	9.19	9.19
Directory Enquiries DQ33	50.04	17.02	17.02	17.02
Directory Enquiries DQ34	51	10.21	10.21	10.21
Directory Enquiries DQ35	61.2	10.21	10.21	10.21
Directory Enquiries DQ40	20.4	20.42	20.42	20.42
Directory Enquiries DQ48	51	17.02	17.02	17.02
Directory Enquiries DQ49	51	42.55	42.55	42.55
Directory Enquiries DQ51	153.24	127.66	127.66	127.66
Directory Enquiries DQ55	19.44	19.4	19.4	19.4
Directory Enquiries DQ67	40.8	34.07	34.07	34.07

The remaining call charges below apply to all Packages

Premium Rate Number Call Rates (Call Charges in Pence Per Minute)	Daytime	Evening	Weekend
Premium Rate 0	130.97	130.97	130.97
Premium Rate 1	42.79	42.79	42.79
Premium Rate 2	42.79	42.79	42.79
Premium Rate 3	87.32	87.32	87.32
Premium Rate 4	42.79	42.79	42.79
Premium Rate 5	43.65	43.65	43.65
Premium Rate 6	21.83	21.83	21.83
Premium Rate 7	52.33	52.33	52.33
Premium Rate 8	65.49	65.49	65.49
Premium rate 9	20.00	20.00	20.00

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Premium Rate 10	30.00	30.00	30.00
Premium Rate 11	125.00	125.00	125.00
Premium Rate 12	12.77	12.77	12.77
Premium Rate 13	17.02	17.02	17.02
Premium Rate 14	25.53	25.53	25.53
Premium Rate 15	34.04	34.04	34.04
Premium Rate 16	38.30	38.30	38.30
Premium Rate 17	46.81	46.81	46.81
Premium Rate 18	55.31	55.31	55.31
Premium Rate 19	59.57	59.57	59.57
Premium Rate P20	68.09	68.09	68.09
Premium Rate P21	85.94	85.94	85.94
Premium Rate P22	76.59	76.59	76.59
Premium Rate P23	80.85	80.85	80.85
Premium Rate P24	111.22	111.22	111.22
Premium Rate P25	102.13	102.13	102.13
Premium Rate P26	141.55	141.55	141.55
Premium Rate P27	4.26	4.26	4.26
Premium Rate P28	37.5	37.5	37.5
Premium Rate P29	28.31	28.31	28.31
Premium Rate P30	55.61	55.61	55.61
Premium Rate P31	11.06	11.06	11.06
Premium Rate P32	15.32	15.32	15.32
Premium Rate P33	126.38	126.38	126.38
g1	5.51	5.51	5.51

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Fixed Fee premium rate services (Per Call)	Day	Evening	Weekend
Fixed Fee 0	8.5	8.5	8.5
Fixed Fee 1	21.28	21.28	21.28
Fixed Fee 6	25.53	25.53	25.53
Fixed Fee 11	51.06	51.06	51.06
Fixed Fee 12	63.83	63.83	63.83
Fixed Fee 13	85.11	85.11	85.11
Fixed Fee 14	90.96	90.96	90.96
Fixed Fee 16	12.7	12.7	12.7
Fixed Fee 17	17	17	17
Fixed Fee 18	29.7	29.7	29.7
Fixed Fee 19	34	34	34
Fixed Fee 20	45.36	45.36	45.36
Fixed Fee 21	127.7	127.7	127.7
Fixed Fee 24	81	81	81
Fixed Fee 25	121.44	121.44	121.44
Fixed Fee 26	126.48	126.48	126.48
Fixed Fee 27	131.52	131.52	131.52
Fixed Fee 28	8.5	8.5	8.5

Personal Numbering / Messaging Services (Call Charges in Pence Per Minute)	Daytime	Evening	Weekend
Personal Number 1	20.43	13.62	6.81
Personal Number 2	50	50	50
Personal Number 3	41.7	33.19	33.19
Personal Number 4	22.13	22.13	22.13
Personal Number 5	14.47	14.47	14.47

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Personal Number 6	17.02	17.02	17.02
Personal Number 7	3.36	0.85	0.85
Personal Number 8	17	17	17
Personal Number 9	20	20	20
Personal Number 10	29.78	29.78	29.78
Personal Number 11	37.84	28.13	28.13
Personal Number 12	22.97	22.97	22.97
Personal Number 13	33.19	33.19	33.19
Services D Rate	15.36	15.36	15.36
Services E Rate	4.32	4.32	4.32
Services F Rate	24.3	24.3	24.3
Services J Rate	24.3	24.3	24.3
Services K Rate	34.46	34.46	34.46
Services M Rate	37.72	37.72	37.72

Calls to Paging Services (Per Call Charges)	Daytime	Evening	Weekend
Fixed Fee 3	25.32	13.68	13.68
Fixed Fee 8	18.72	18.72	18.72
Fixed Fee 9	36.17	36.17	36.17
Fixed Fee 10	21.7	21.7	21.7



Calls to Internet Services (Call Charges in Pence Per Minute)	Daytime	Evening	Weekend
Internet Services I1	4.26	4.26	4.26
Internet Services I2	10	10	10
Internet Services I3	0.96	0.96	0.96
Internet Services I4	1.92	1.92	1.92
Internet Services I5	2.55	2.55	2.55
Internet Services I8	3.84	3.84	3.84
Internet Services I9	5.76	5.76	5.76
Services I10	6.72	6.72	6.72
Internet Services I11	7.68	7.68	7.68
Internet Services I13	2.88	1.92	0.96
Internet Services I14	3.36	1.27	0.85
Internet Services I15	3.36	0.85	0.85
Internet Services I16	3.79	3.79	3.79
Internet Services I17	3.6	0.91	0.91
Internet Services I18	3.41	0.86	0.86
Internet Services I19	3.22	0.82	0.82
Internet Services I20	3.03	0.77	0.77
Internet Services I21	2.55	0.85	0.85
Internet Services I22	2.74	0.91	0.91
Internet Services I23	2.59	0.86	0.86
Internet Services I24	2.74	0.96	0.96
Internet Services I25	2.59	0.96	0.96
Internet Services I26	3.4	1.7	0.85
Internet Services G2	4.21	2.11	1.7
Internet Services G4	1.42	0.7	0.7
Internet Services G5	0.65	0.38	0.32

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Calls not including Internet Services (Call Charges in Pence Per Minute)		Daytime	Evening	Weekend
Services G6		4.25	4.25	4.25
Services G7		8.51	8.51	8.51
Services G8		0.85	0.85	0.85
Services G9		1.7	1.7	1.7
Services G10		2.55	2.55	2.55
Services G11		3.4	3.4	3.4
Services G12		5.11	5.11	5.11
Services G13		5.96	5.96	5.96
Services G14		6.81	6.81	6.81
Services G15		7.66	7.66	7.66
Services G16		1.92	0.96	0.96
Services G17		2.88	1.92	0.96
Services G18		3.36	1.26	0.85
Services G19		3.36	1.67	0.85
Services G20		4.21	2.11	1.7
Services G21		4.46	2	1.3
Calls to Multimedia Services (Call Charges in Pence Per Minute)	Connect	Daytime	Evening	Weekend
Services G3	12.13	10.21	10.21	10.21
Services mm1	15.16	4.25	4.25	4.25
Services mm2	25.27	21.28	21.28	21.28
Services mm3	50.55	3.79	1.42	0.95
Services mm4	15.24	3.36	1.26	0.85
Services mm5	20.16	3.36	1.26	0.13
Services mm6	25.32	3.4	3.4	3.4
Services mm7	25.32	4.21	4.21	4.21

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Equipment Price List - Telephone Systems

Avaya Equipment Price List			
Avaya QE Products (For up to 10 extensions)			
4 Port Global Analogue Gateway			
TT/QE/30793	Analogue Gateway		£208.95
Quick Edition Handsets			
TT/QE/30791	Handset 4610		£220.10
TT/QE/30792	Handset 4621		£325.97
Netgear POE LAN Switches			
TT/NOV/FS108P	8 PORT	4 POE Ports	£125.00
TT/NOV/ FS116P	16 PORT	8 POE Ports	£228.00
TT/NOV/ FS726TP	24 PORT	16 POE Ports	£415.00



All prices exclude VAT and are correct as at 1st April 2007.



BCM 50 TDM Starter Bundles

Each TDM bundle contains the following (TDM Bundles): All TDM EMEA Packages come with BCM50 or BCM50a or BCM50e Main Unit, 12 x TDM Digital Set Auth Code, 1 x ATA2, 2 x T7316E Telset, 1 x BCM50 Expansion Chassis, 1 x BCM 50 Expansion Chassis SW, Auth Code, 1 x GATM4 or GATM8 or BRI or PRI Media Bay Module, 2 x BCM50 PSU's, 1 x 25 Pair Cable and 1 x 8 Seat Call Pilot Voice Messaging.

BCM 50 TDM Starter Bundles (Alog Trunks) - Charcoal Handsets			
TT/NT/E803MD	BCM 50 STARTER PACK	TDM Pack + 4 A/Logue no Router	£1,025.00
TT/NT/E803ME	BCM 50 STARTER PACK	TDM Pack + 4 A/Logue + ADSL Router	£1,249.00
TT/NT/E803MF	BCM 50 STARTER PACK	TDM Pack + 4 A/Logue + Ethernet Router	£1,249.00
TT/NT/KC0237	BCM50 4 TRUNK AUTH CODE	4 A/Logue Trunk Auth Code	£75.00
CM 50 TDM Starter Bundles (Bri Trunks) - Charcoal Handsets (8 Channels BRI Media Bay Module)			
TT/NT/E803LA	BCM 50 STARTER PACK	TDM Pack + BRI no Router	£1,425.00
TT/NT/E803LB	BCM 50 STARTER PACK	TDM Pack + BRI + ADSL Router	£1,625.00
TT/NT/E803LC	BCM 50 STARTER PACK	TDM Pack + BRI + Ethernet Router	£1,625.00
BCM 50 TDM Starter Bundles (Pri Trunks) - Charcoal Handsets			
TT/NT/E803JN	BCM 50 STARTER PACK	TDM Pack + PRI no Router	£1,219.00
TT/NT/E803JP	BCM 50 STARTER PACK	TDM Pack + PRI + ADSL Router	£1,439.00
TT/NT/E803JQ	BCM 50 STARTER PACK	TDM Pack + PRI + Ethernet Router	£1,439.00
BCM 50 TDM Starter Bundles (Alog Trunks) - Platinum Handsets			
TT/NT/E803MA	BCM 50 STARTER PACK	TDM Pack + 4 A/Logue no Router	£1,029.00
TT/NT/E803MB	BCM 50 STARTER PACK	TDM Pack + 4 A/Logue + ADSL Router	£1,249.00
TT/NT/E803MC	BCM 50 STARTER PACK	TDM Pack + 4 A/Logue + Ethernet Router	£1,249.00
TT/NCKC0237	BCM50 4 TRUNK AUTH CODE	4 A/Logue Trunk Auth Code	£75.00
BCM 50 TDM Starter Bundles (Bri Trunks) - Platinum Handsets (8 Channels BRI Media Bay Module)			
TT/NT/E803KX	BCM 50 STARTER PACK	TDM Pack + BRI no Router	£1,425.00
TT/NT/E803KY	BCM 50 STARTER PACK	TDM Pack + BRI + ADSL Router	£1,625.00
TT/NT/E803KZ	BCM 50 STARTER PACK	TDM Pack + BRI + Ethernet Router	£1,625.00
BCM 50 TDM Starter Bundles (Pri Trunks) - Platinum Handsets			
TT/NT/E803JK	BCM 50 STARTER PACK	TDM Pack + PRI no Router	£1,219.00
TT/NT/E803JL	BCM 50 STARTER PACK	TDM Pack + PRI + ADSL Router	£1,439.00
TT/NT/E803JM	BCM 50 STARTER PACK	TDM Pack + PRI + Ethernet Router	£1,439.00

All prices exclude VAT and are correct as at 1st April 2007.

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GATT I Bundles

BCM 50 TDM Starter - Integrated Bundles

Each TDM bundle contains the following (TDM Bundles): All TDM EMEA Packages come with BCM50 or BCM50a or BCM50e Main Unit, 12 x TDM Digital Set Auth Code, 1 x ATA2, 2 x T7316E Telset, 4 Integrated analogue trunk Auth Code or 4 Channel / 2 Circuit BRI integrated auth code x BCM50 PSU's, 1 x 25 Pair Cable and 1 x 8 Seat Call Pilot Voice Messaging.

BCM 50 TDM Starter Bundles (Alog Trunks) - Charcoal Handsets			
TT/NT/E803LU	BCM 50 STARTER PACK	TDM Pack + 4 A/Logue auth code no Router	£1,025.00
TT/NT/E803LV	BCM 50 STARTER PACK	TDM Pack + 4 A/Logue auth code+ ADSL Router	£1,249.00
TT/NT/E803LW	BCM 50 STARTER PACK	TDM Pack + 4 A/Logue auth code + Ethernet Router	£1,249.00
CM 50 TDM Starter Bundles (Bri Trunks) - Charcoal Handsets (4 Channels BRI Integrated)			
TT/NT/E803KG	BCM 50 STARTER PACK	TDM Pack + BRI no Router	£1,125.00
TT/NT/E803KH	BCM 50 STARTER PACK	TDM Pack + BRI + ADSL Router	£1,350.00
TT/NT/E803KJ	BCM 50 STARTER PACK	TDM Pack + BRI + Ethernet Router	£1,350.00
BCM 50 TDM Starter Bundles (Alog Trunks) – Platinum Handsets			
TT/NT/E803LR	BCM 50 STARTER PACK	TDM Pack + 4 A/Logue auth code no Router	£1,025.00
TT/NT/E803LS	BCM 50 STARTER PACK	TDM Pack + 4 A/Logue auth code+ ADSL Router	£1,249.00
TT/NTE803LT	BCM 50 STARTER PACK	TDM Pack + 4 A/Logue auth code + Ethernet Router	£1,249.00
BCM 50 TDM Starter Bundles (Bri Trunks) - Platinum Handsets (4 Channels BRI Integrated)			
TT/NT/E803KD	BCM 50 STARTER PACK	TDM Pack + BRI no Router	£1,125.00
TT/NT/E803KE	BCM 50 STARTER PACK	TDM Pack + BRI + ADSL Router	£1,350.00
TT/NT/E803KF	BCM 50 STARTER PACK	TDM Pack + BRI + Ethernet Router	£1,350.00

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BCM 50 IP Starter Bundles

Each IP bundle contains the following (IP Bundles): All IP EMEA Packages come with BCM50 or BCM50a or BCM50e Main Unit, 4 x TDM Digital Set S/W Auth Code, 1 x ATA2, 1 x i2004 Telset, 1 x i2002 Telset, 1 x 8 Seat IP Client S/W, Auth Code, 1 x BCM50 Expansion Chassis, 1 x BCM 50 Expansion Chassis S/W Auth Code, 1 x GATM4 or BRI or PRI Media Bay Module, 2 x BCM50 PSU's, 1 x 25 Pair Cable and 1 x 8 Seat Call Pilot Voice Messaging

BCM 50 IP Starter Bundles (Alog Trunks)			
TT/NT/E803MG	BCM 50 STARTER PACK	IP Pack + 4 A/Logue auth code + no Router	£1,319.00
TT/NT/E803MH	BCM 50 STARTER PACK	IP Pack + 4 A/Logue auth code + ADSL Router	£1,539.00
TT/NT/E803MJ	BCM 50 STARTER PACK	IP Pack + 4 A/Logue auth code + Ethernet Router	£1,539.00
TT/NCKC0237	BCM50 4 TRUNK AUTH CODE	4 A/Logue Trunk Auth Code	£75.00
BCM 50 IP Starter Bundles (Bri Trunks) 8 Channels			
TT/NT/E803LD	BCM 50 STARTER PACK	IP Pack + BRI no Router	£1,725.00
TT/NT/E803LE	BCM 50 STARTER PACK	IP Pack + BRI + ADSL Router	£1,935.00
TT/NT/E803LF	BCM 50 STARTER PACK	IP Pack + BRI + Ethernet Router	£1,935.00
BCM 50 IP Starter Bundles (Pri Trunks)			
TT/NT/E803JR	BCM 50 STARTER PACK	IP Pack + PRI no Router	£1,510.00
TT/NT/E803JS	BCM 50 STARTER PACK	IP Pack + PRI + ADSL Router	£1,730.00
TT/NT/E803JT	BCM 50 STARTER PACK	IP Pack + PRI + Ethernet Router	£1,730.00

BCM 50 IP Starter – Integration GAT I Bundles

Each IP bundle contains the following (IP Bundles): All IP EMEA Packages come with BCM50 or BCM50a or BCM50e Main Unit, 4 x TDM Digital Set S/W Auth Code, 1 x ATA2, 1 x i2004 Telset, 1 x i2002 Telset, 1 x 8 Seat IP Client S/W, Auth Code, 1 X 4 Analogue Trunk auth code, 1 x BCM50 PSU's, 1 x 25 Pair Cable and 1 x 8 Seat Call Pilot Voice Messaging

BCM 50 IP Starter Bundles (Alog Trunks)			
TT/NT/E803LX	BCM 50 STARTER PACK	IP Pack + 4 A/Logue auth code + no router	£1,319.00
TT/NT/E803LY	BCM 50 STARTER PACK	IP Pack + 4 A/Logue auth code + ADSL Router	£1,539.00
TT/NT/E803LZ	BCM 50 STARTER PACK	IP Pack + 4 A/Logue auth code + Ethernet Router	£1,539.00
TT/NCKC0237	BCM50 4 TRUNK AUTH CODE	4 A/Logue Trunk Auth Code	£75.00
BCM 50 IP Starter Bundles (Bri Trunks) (4 Channels BRI Integrated)			
TT/N/TE803KG	BCM 50 STARTER PACK	IP Pack + BRI no Router	£1,409.00
TT/NT/E803KH	BCM 50 STARTER PACK	IP Pack + BRI + ADSL Router	£1,635.00
TT/NT/E803KJ	BCM 50 STARTER PACK	IP Pack + BRI + Ethernet Router	£1,635.00

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BCM 50 Application Starter Bundles

VoIP Networking Starter Pack provides:

A simple pack designed to provide IP networking between locations (BCM or CS1K). Supports 2 trunks operating Meridian Customer Defined Networking (MCDN). Advanced Messaging

Upgrade Pack provides: Offering 4 users of Unified Messaging, Fax Messaging and CTE.

TT/NT/E803DN	BCM 50 APPLICATION STARTER PACK	Advanced Messaging Upgrade Pack	£669.00
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BCM Handsets

Digital Handsets					
Code	Part Name	Description	Discount Code	Lead Time (Days)	RRP
TT/NT/8B24AAAAE6	T7000	T7000 Telephone - No Display and 4 function buttons	BCM3	1	£45.00
TT/NT/8B25AABLE6	T7100 CHAR	T7100 Charcoal (New) - Display and 1 function button	BCM3	1	£69.00
TT/NT/8B25AABME6	T7100 PLAT	T7100 Platinum (New) - Display and function button	BCM3	1	£69.00
TT/NT/8B26AABLE6	T7208 CHAR	T7208 Charcoal (New) - Display and 8 function buttons	BCM3	1	£95.00
TT/NT/8B26AABME6	T7208 PLAT	T7208 Platinum (New) - Display and 8 function buttons	BCM3	1	£95.00
TT/NT/8B27JAAAE6	T7316E CHAR	T7316E Charcoal - Display and 16 function buttons	BCM3	1	£109.00
TT/NT/8B27JAABE6	T7316E PLAT	T7316E Platinum - Display and 16 function buttons	BCM3	1	£109.00

Warning: Digital phones are supplied with RJ11 line cords, BT cords need to be ordered as a separate item below.

TT/NT/A89500	BT PLUG CABLE	UK Telset cordage Kit - BT Style Plug	ZERO	1	£2.50
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BCM Digital Handset Expansion Modules					
Code	Part Name	Description	Discount Code	Lead Time (Days)	RRP
TT/NT/8B29AAAB	T24 EXP T7316E PLAT	24 Button KIM Exp Mod for T7316E - Platinum	BCM3	1	£130.00
TT/NT/8B29AAAAE6	T24 EXP T7316E CHAR	24 Button KIM Exp Mod for T7316E - Charcoal	BCM3	1	£130.00
TT/NT/AB3612	T24 USER GUIDE	24 Button KIM End User Guide Kit	ZERO	7	£36.00
TT/NT/8B60DB	AUX 220V PSU	Station Auxiliary PSU 220v for CAP/KIM	ZERO	7	£55.00
TT/A0355223	KIM CABLE 0.45M	KIM Cable 0.45 m	ZERO	7	£1.20

Warning: KIM expansion modules require one line cord per module

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BCM Digital Phone Bundles					
TT/NT/E801CR	4 T7000 DIG PHONE	4 x T7000 Digital Phone	BCM2	1	£130.00
	NT8B24AAAAE6	4 x T7000 Digital Telephone			
TT/NT/E801CS	8 T7000 DIG PHONE	8 x T7000 Digital Phone	BCM2	1	£250.00
Contents	NT8B24AAAAE6	8 x T7000 Digital Telephone			

IP Hardphones					
Phase 2 IP Phones in Ethernet Grey					
TT/NT/DU90AA16	I2001 IP NO PSU GRY	i2001 IP Telephone w/o PSU grey -1 but display, no switch	BCM3	7	£85.00
TT/NT/DU91AA16	I2002 NO PSU GRY	i2002 Package w/o PSU grey - 2 but dis, 2 port switch	BCM3	7	£169.00
TT/NT/DU92AA16	I2004 IP PHONE GRY	i2004 IP Telephone w/o PSU Grey - 4 but large dis, 2 port switch	BCM3	7	£235.00
NEW - Charcoal IP Phones with Silver Bezel					
TT/NT/DU90AC70E6	I2001 SIL BEZ	i2001 IP Telephone w/o Power Supply - Charcoal with Silver Bezel	BCM3	1	£85.00
TT/NT/DU91AC70E6	I2002 SIL BEZ	Phase 2 i2002 IP Telephone - Integrated Switch without Power Supply - Charcoal with Silver Bezel	BCM3	1	£169.00
TT/NT/DU92AC70E6	I2004 SIL BEZ	Phase 2 i2004 IP Telephone - Integrated Switch without Power Supply - Charcoal with Silver Bezel	BCM3	1	£239.00
TT/NT/DU96AB70	I2007 SIL BEZ	IP Phone 2007 with Colour Touchscreen LCD - Without Power Supply, Includes Stylus - Charcoal with Silver Bezel	BCM3	7	£436.00
TT/N0023000	I2007 PSU	IP Phone 2007 Power Supply	BCM3	7	£17.00
PDA Softphone (Only Compatible with 3.7 BCM)					
TT/NT/DW8901	MVC SOFTPHONE	MVC software 2050 for PDA (S/W and Doc's CD)	BCM1	7	£32.00
IP Hardphone PSU					
TT/A0656598	I2002/I2004 UK PSU	i2002/i2004 AC Plug-in 8W 240	BCM1	1	£29.00

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IP Softphones & Accessories					
TT/NT/AB9803	I2050 SOFTPHONE	i2050 Software Telephone Client CD Pack	BCM1	1	£31.00
TT/NT/EX14MBE6	USB HEADSET	USB Audio Adapter with headset	BCM1	1	£149.00
TT/NT/EX14MAE6	USB AUDIO KIT	USB Audio Adapter (Headset not included)	BCM1	1	£87.00
TT/NT/EX14BA	USB HANDSET KIT	Handset and cord (charcoal), for USB Kit	BCM1	7	£26.00
NEW - IP Key Expansion Modules					
TT/NT/EX00DA16E6	IP KEM	NEW - IP Key Expansion Module - Ethergrey	BCM 1	7	£134.00
TT/NT/EX00DA70E6	IP KEM	NEW - IP Key Expansion Module - Charcoal	BCM 1	1	£134.00
TT/NT/DU94AA70E6	IP KEM	NEW - IP Key Expansion Module Wall Mount Kit	BCM 1	1	£15.00
IP Hardphone PSU					
TT/0656598	I2002/I2004 UK PSU	i2002/i2004 AC Plug-in 8W 240	BCM1	1	£28.00
NEW - 1100 series IP Phones					
TT/NTYS03AA	1120	NEW - IP 1120E without PSU	BCM 1	1	£235.00
TT/NTYS05AA	1140	NEW - IP 1140E without PSU	BCM 1	1	£360.00
Cables					
POE Power Over Ethernet Solution					
TT/DY4311014	POWER PATCH	Power Patch Panel Cord required	BCM1	7	£1,725.00
TT/N0119935	POWER CORD UK	Power Cord UK	ZERO	1	£5.00
TT/DY4311015	SPLITTER BAY	Pack of 12 Splitter Bay Kits - Upgrades old IP phones to POE	BCM1	7	£149.00
Cable from IP Hardphone to Cat 5 Socket					
TT/A0648375	CAT 5 CABLE 7FT	Category 5 Ethernet Cable 7ft	ZERO	7	£5.00

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T7100 Platinum



T24 Charcoal



i2004 Charcoal

USB adaptor and headset



i2050 Softphone Skin



BCM 50 Components			
Code	Part Name	Description	RRP
BCM 50 Individual Base Units			
TT/NT/9T6516E5	BCM50 BASE UNIT	BCM50 Base Unit No Router	£729.00
TT/NT/9T6212E5	BCM50e BASE UNIT	BCM50 Base Unit with Ethernet Router	£955.00
TT/NT/9T6112E5	BCM50a BASE UNIT	BCM50 Base Unit with ADSL Router	£899.00
BCM 50 Expansion Chassis			
TT/NT/9T6412E5	BCM 50 EXP CHAS	BCM50 Int Expansion Chassis with PSU	£175.00
TT/NT/KC0243	EXP PORT SW	BCM50 Expansion Port Software Auth Code	£79.00
BCM 50 Mounting & General			
TT/NT/9T6325E5	RACK MOUNT	BCM50 19 inch Rack Mount Shelf Kit	£85.00
TT/NT/9T6700E5	WALL MOUNT	BCM50 Wall Mount Bracket	£25.00
TT/NT/AT0100E5	AMPH CONNECTOR	BCM50 Amphenol Connector	£55.00
TT/NT/AT0101	BCM 50 DOC CD ROM	BCM50 Doc CD Kit – English	£15.00

All prices exclude VAT and are correct as at 1st April 2007.



BCM 50 Digital Auth Codes (1 Seat is required per digital terminal) Only required for IP Bundles			
TT/NT/KC0240	4 SEAT DIG STA	4 Seat Digital Station Port SW Auth Code	£59.00
TT/NT/KC0241	8 SEAT DIG STA	8 Seat Digital Station Port SW Auth Code	£110.00
TT/NT/KC0242	12 SEAT DIG STA	12 Seat Dig Station Port SW Auth Code	£169.00
BCM 50 Call Pilot Voicemail			
TT/NT/KC0202	VM 1 SEAT	Voice Messaging – 1 seat Auth Code	£45.00
TT/NT/KC0203	VM 2 SEAT	Voice Messaging – 2 seat Auth Code	£89.00
TT/NT/KC0204	VM 4 SEAT	Voice Messaging – 4 seat Auth Code	£175.00
TT/NT/KC0205	VM 8 SEAT	Voice Messaging – 8 seat Auth Code	£355.00
TT/NT/KC0206	VM 16 SEAT	Voice Messaging – 16 seat Auth Code	£699.00
BCM 50 Call Pilot Unified Messaging			
TT/NT/KC0207	UM 1 SEAT	Unified Messaging – 1 seat Auth Code	£35.00
TT/NT/KC0208	UM 2 SEAT	Unified Messaging – 2 seat Auth Code	£69.00
TT/NT/KC0209	UM 4 SEAT	Unified Messaging – 4 seat Auth Code	£135.00
TT/NT/KC0210	UM 8 SEAT	Unified Messaging – 8 seat Auth Code	£259.00
TT/NT/KC0211	UM 16 SEAT	Unified Messaging – 16 seat Auth Code	£515.00
BCM 50 LAN CTE TAPI Licenses			
TT/NT/KC0219	LAN CTE 1 SEAT	LAN CTE – 1 Seat Auth Code	£35.00
TT/NT/KC0220	LAN CTE 2 SEAT	LAN CTE – 2 Seat Auth Code	£69.00
TT/NT/KC0221	LAN CTE 4 SEAT	LAN CTE – 4 Seat Auth Code	£135.00
TT/NT/KC0222	LAN CTE 8 SEAT	LAN CTE – 8 Seat Auth Code	£259.00
TT/NT/KC0223	LAN CTE 16 SEAT	LAN CTE – 16 Seat Auth Code	£515.00
BCM 50 VOIP Gateway Licenses			
TT/NT/KC0224	VOIP GW 1 TRUNK	VoIP Gateway – 1 Trunk Auth Code	£155.00
TT/NT/KC0225	VOIP GW 2 TRUNK	VoIP Gateway – 2 Trunks Auth Code	£299.00
TT/NT/KC0226	VOIP GW 4 TRUNK	VoIP Gateway – 4 Trunks Auth Code	£579.00
TT/NT/KC0227	VOIP GW 8 TRUNK	VoIP Gateway – 8 Trunks Auth Code	£1,155.00

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BCM 50 IP Client Licenses			
TT/NT/KC0229	IPT 1 SEAT	IP Telephony Client – 1 seat Auth Code	£299.00
TT/NT/KC0230	IPT 2 SEAT	IP Telephony Client – 2 seat Auth Code	£579.00
TT/NT/KC0231	IPT 4 SEAT	IP Telephony Client – 4 seat Auth Code	£229.00
TT/NT/KC0232	IPT 8 SEAT	IP Telephony Client – 8 seat Auth Code	£458.00
TT/NT/KC0233	IPT 16 SEAT	IP Telephony Client – 16 seat Auth Code	£916.00
BCM 50 Basic Call Centre License			
TT/NT/KC0200	BASIC CALL CENTRE	Basic Call Center SW Auth Code	£995.00
BCM 50 Fax Server Licenses			
TT/NT/KC0212	FAX MESSAGING	Fax Messaging SW Authorization Code	£765.00
TT/NT/KC0213	FAX ATTENDANT	Fax Attendant (Overflow) SW Auth Code	£325.00
TT/NT/KC0214	FAX ON DEMAND	Fax On Demand SW Authorization Code	£325.00
TT/NT/KC0215	FAX SUITE	Fax Suite Software Authorization Code	£1,265.00
BCM 50 Networking Licenses			
TT/NT/KC0216	VPIM AMIS	BCM50 VPIM/AMIS Msg Networking Auth Code	£815.00
TT/NT/KC0217	MCDN QSIG	MCDN/Q.SIG Voice Networking Auth Code	£375.00
TT/NT/KC0218	DPNSS	BCM50 DPNSS Voice Networking Auth Code	£1,445.00
BCM 50 Network Management License			
TT/NT/KC0234	WO ROUTER NCM	BCM50 w/o Router NCM Auth Code	£135.00
TT/NT/KC0235	W ROUTER NCM	BCM50 with Router NCM Auth Code	£175.00

BCM Upgrades					
Code	Part Name	Description	Discount Code	Lead Time (Days)	RRP
BCM Release 3.0 Upgrade Hardware and Field Replaceable Units					
TT/NT/AB3423	UNI PSU FRU	BCM Universal Power Supply FRU	BCM1	7	£187.00
TT/NT/AB3392	PRI HARD DISK FRU	BCM 3.01 Primary Hard Disk Drive FRU	BCM1	7	£279.00

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BCM Release 2.5 Documentation and SW Upgrades					
TT/NT/AB9666	2.5 RAM UPGRADE	2.5 RAM-s/w Upgrade Kit	BCM1	7	£281.00
TT/NT/AB9667	2.5 RAM PEC UPGRADE	2.5 RAM-PEC-s/w 2.0 Upgrade	BCM1	7	£449.00
TT/NT/AB9668	2.5 DOC CD	2.5 Doc CD Kit	ZERO	7	£14.00
BCM Release 3.01 Documentation and SW Upgrades					
TT/NT/AB3417	3.01 SW UPGRADE KIT	BCM 3.01 Software Upgrade Kit	ZERO	7	£0.01
TT/NT/KC0084	3.01 SW AUTH CODE	BCM 3.01 Software Upgrade SW Code	ZERO	1	£0.01
TT/NT/AB9909	3.01 DOC CD KIT	BCM 3.01 Doc CD Kit	ZERO	7	£21.50
TT/NT/AB3508	3.01 UPGRADE + HD	BCM 3.0.1 Upgrade Kit HD (20GB)	BCM1	7	£281.00
BCM Release 3.5 Documentation and SW Upgrades					
TT/NT/AB9886	3.5 SW UPGRADE KIT	BCM 3.5 Software Upgrade Kit	ZERO	7	£0.01
TT/NT/KC0102	3.5 SW AUTH CODE	BCM 3.5 Software Upgrade SW Code	ZERO	1	£0.01
TT/NT/AB9884	3.5 DOC CD KIT	BCM 3.5 Doc CD Kit	ZERO	7	£21.50
TT/NT/AB9926	3.5 PROGRAMMED HD	BCM 3.5 Programmed Hard Drive (20 Gb)	BCM1	7	£279.00
BCM Release 3.6 Documentation and SW Upgrades					
TT/NT/AB9950	3.6 SW UPGRADE KIT	BCM 3.6 Software Upgrade Kit	ZERO	7	£0.01
TT/NT/KC0123	3.6 SW AUTH CODE	BCM 3.6 Software Upgrade SW Code	ZERO	1	£0.01
TT/NT/AB9948	3.6 CD DOC	BCM 3.6 Doc CD Kit	ZERO	7	£21.50
TT/NT/AB9947	3.6 PROGRAMMED HD	BCM 3.6 Programmed Hard Drive (20 Gb)	BCM1	7	£279.00
BCM Hard Disk Imaging Tool and Software					
TT/NT/AB9962	SW IMAGING TOOL	BCM S/W Imaging Tool Application - CD	BCM1	7	£782.00
TT/NT/AB9958	3.0 GA SW IMAGING	BCM 3.0 GA S/W for Imaging Tool	BCM1	7	£168.00
TT/NT/AB9959	3.01 GA SW IMAGING	BCM 3.01 GA S/W for Imaging Tool	BCM1	7	£168.00
TT/NT/AB9960	3.5 GA SW IMAGING	BCM 3.5 GA S/W for Imaging Tool	BCM1	7	£168.00
TT/NT/AB9961	3.6 GA SW IMAGING	BCM 3.6 GA S/W for Imaging Tool	BCM1	7	£168.00
BCM Release 3.7 Documentation and SW Upgrades					
TT/NT/AB3454	3.7 SW UPGRADE KIT	BCM 3.7 Software Upgrade Kit (includes 1x IP Client S/W Auth Code)	BCM1	7	£129
TT/NT/KC0135	3.7 SW AUTH CODE	BCM 3.7 Software Upgrade Authorization Code	BCM1	7	£52
TT/NT/AB3459	3.7 CD DOC	BCM 3.7 Doc CD Kit	BCM1	7	£34
TT/NT/AB3461	3.7 GA SW IMAGING	BCM 3.7 GA S/W for Imaging Tool	BCM1	7	£168

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BCM Trunks & Extensions					
Code	Part Name	Description	Discount Code	Lead Time (Days)	RRP
Trunk Side					
TT/NT/5B04AAAE5	DIGITAL TRUNK MB	BCM Digital Trunk Media Bay Module Used for PRI, Qsig and E1 connections	BCM1	1	£737.00
TT/NT/7B07AAAC	FIBRE EXP MB	BCM Fibre Expansion Media Bay Module Provides up to 6 fibre optic connections to a Norstar	BCM1	7	£490.00
TT/NT/7B76AAAE5	BRI 4 S/T MB	BCM 4 Port BRI S/T Media Bay Module Provides 4 port station/trunk Bri	BCM1	1	£684.00
TT/NT/5B44BAABE5	ALOG TRUNK 4 MB	BCM 4 Port Analogue Trunk Media Bay Module Provides 8 analogue trunks	BCM1	1	£296.00
TT/NT/5B42AAABE5	8 X 16 COMBO CARD	8 X 16 Trunk Media Bay Module 8 ANALOGUE TRUNK 16 DIGITAL	BCM1	1	£495.00
TT/NT/5B44AAABE5	4 X 16 COMBO CARD	4 X 16 Trunk Media Bay Module 4 ANALOGUE TRUNK 16 DIGITAL	BCM1	1	£395.00
Extension Side					
TT/NT/7B08AAALE5	DIGITAL 16 MB	BCM DSM16+ 16 Digital Media Bay Module Provides 16 digital extensions	BCM1	1	£296.00
TT/NT/7B09AAAE5	DIGITAL 32 MB	BCM DSM32 + 32 Digital Media Bay Module Provides 32 digital extensions	BCM1	1	£490.00
TT/NT/5B16AAAJE5	GLOBAL ALOG STAT 8	Analogue Station Module - GASM8+ Converts a digital extension into a single analogue extrn. REQUIRES A POWER CORD PART:N0119935	BCM1	1	£490.00
TT/NT/8B90AAAE6	EUROPEAN ATA2	European Analogue Terminal Adaptor 2 Converts a digital extension into a single analogue extrn. REQUIRES A POWER CORD PART:N0119935	BCM1	1	£125.00

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Cables for the above modules					
TT/A0231204	CABLE UNTERM 10FT	MDF Cable Single End 10 FT	ZERO	7	£18.00
TT/A0105353	CABLE SINGLE END	MDF Cable Single End 15 FT	ZERO	7	£23.00
TT/A0100025	25 PAIR AMP CABLE	MDF Cable Single End 25 FT	ZERO	1	£14.00
TT/A0068238	CABLE SING END 50FT	MDF Cable Single End 50 FT	ZERO	7	£28.00
TT/A0202786	CABLE SING END 75FT	MDF Cable Single End 75 FT	ZERO	7	£70.00

WARNING: MDF Cables are required in the following cases and quantities.

DSM 16 x 1, DSM 32 x 2, both Alog trunk cards x 1 and ASM x 1

BCM Spares					
Code	Part Name	Description	Discount Code	Lead Time (Days)	RRP
BCM IP & Digital Handset Spares					
TT/NT/MN20BA-66	BOXED HDSET PLAT	M3900/M7000/T7xxx Boxed Hdset Platinum	ZERO	7	£13.95
TT/A0758634	BOXED HDSET CHAR	M3900/M7000/T7xxx Handset Boxed Charcoal	ZERO	7	£13.95
TT/A0855589	HANDSET CORD PLA	HANDSET CORD (3.7 METRE) - PLA	ZERO	7	£3.22
TT/A0855591	HANDSET CORD CHAR	HANDSET CORD (3.7 METRE) - CHA	ZERO	7	£3.22
TT/A0792036	HANDSET CORD PLA	Cord for T7000, T7100 T7208 T7316 Plat	ZERO	7	£2.15
TT/A0792037	HANDSET CORD CHAR	Cord for T7000, T7100 T7208 T7316 Char	ZERO	7	£2.15
TT/NT/A89510	EURO RJ PLUG	Euro Telset cordage Kit - RJ Style Plug	ZERO	7	£2.15
Digital Handset Spares					
TT/NT/OC09EL	REP HEADSET BLK	Replacement Handset for M7324 - Black	ZERO	7	£7.51
TT/NT/OC09EL	REP HEADSET ASH	Replacement Handset for M7324 - Ash	ZERO	7	£7.51
TT/NT/OC09EL	REP HEADSET GRY	Replacement Handset for M7324 - Grey	ZERO	7	£7.51
TT/NT/AB3287	HDSET CORD BLK	Handset Cord for M7324 - Black	ZERO	7	£2.15
TT/NT/AB3285	HDSET CORD ASH	Handset Cord for M7324 - Ash	ZERO	7	£2.15
TT/NT/AB3286	HDSET CORD GRY	Handset Cord for M7324 - Grey	ZERO	7	£2.15

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Digital Handset Desk Stand/Wall Mount Brackets, Spares and Other Items					
TT/NT/AB3181	T7100 CHAR STAND	T7100 Global Charcoal Stand Assy	BCM1	7	£3.00
TT/NT/AB3185	T7208 CHAR STAND	T7208 Global Charcoal Stand Assy	BCM1	7	£3.00
TT/NT/AB3188	T7316 CHAR STAND	T7316 Global Charcoal Stand Assy	BCM1	7	£3.00
TT/NT/AB3191	T7100 PLAT STAND	T7100 Global Platinum Stand Assy	BCM1	7	£3.00
TT/NT/AB3195	T7208 PLAT STAND	T7208 Global Platinum Stand Assy	BCM1	7	£3.00
TT/NT/AB3198	T7316 PLAT STAND	T7316 Global Platinum Stand Assy	BCM1	7	£3.00
Misc. Digital Handset Spares					
TT/NT/1F04GA66	SHOULDER REST PLAT	M7000 + T7xxx Shoulder Rest, Platinum	BCM1	7	£9.00
TT/NT/1F04GA70	SHOULDER REST PLAT	M7000 + T7xxx Shoulder Rest, Charcoal	BCM1	7	£9.00
TT/NT/AB3320	DEKTOP ASSIST CD	Desktop Assist App CD T7100/T7208/T7316	ZERO	7	£3.22
TT/NT/AB3613	T7100 LENS KIT CHAR	T7100 Lens Kit - Charcoal	ZERO	7	£7.51
TT/NT/AB4206	T7100 LENS KIT PLAT	T7100 Lens Kit - Platinum	ZERO	7	£7.51
TT/NT/AB3614	T7208 LENS KIT CHAR	T7208 Lens Kit - Charcoal	ZERO	7	£8.59
TT/NT/AB4207	T7208 LENS KIT PLAT	T7208 Lens Kit - Platinum	ZERO	7	£8.59
TT/NT/AB3615	T7316 LENS KIT CHAR	T7316 Lens Kit - Charcoal	ZERO	7	£10.73
TT/NT/AB4208	T7316 LENS KIT PLAT	T7316 Lens Kit - Platinum	ZERO	7	£10.73
TT/NT/AB3616	T24 KIM LENS CHAR	T24 KIM Lens Kit - Charcoal	ZERO	7	£25.76
TT/NT/AB4209	T24 KIM LENS PLAT	T24 KIM Lens Kit - Platinum	ZERO	7	£25.76
General IP Handphone Spares					
TT/A0788682	I2004 HANDSET CORD	i2004 Telephone Handset Cord (Ethergray)	ZERO	7	£3.22
TT/A0897725	I2002 2.7M CORD	i2002 IP 2.7m Handset Cord - gray	ZERO	7	£3.22
TT/NT/MN20BA-16	I2002/2004 HANDSET	i2002/2004 Telephone Handset (Ethergray)	ZERO	7	£13.95
TT/NT/MN17AA-70	M3900 HANDSET	Handset, Charcoal (M3900 Series)	ZERO	7	£13.95
TT/NT/DU84AA	I2002 FOOTSTAND	i2002 Telephone Footstand	ZERO	7	£3.22
TT/NT/DU85AA	FOOTSTAND AND GUIDE	i2004 Footstand with Cable Guide	ZERO	7	£3.22
TT/NT/DY4311045	3 PORT SWITCH	Plug in 3 Port Switch for old i2004 POE	ZERO	7	£35.42
TT/NT/DY4340003	3 PORT SWITCH	Plug in 3 Port Switch for old i2004 POE	ZERO	7	£39.71
TT/NT/DY4311010	PLUIN 3 PORT SWITCH	Plug In 3 Port switch Power Adapter	ZERO	7	£13.95
TT/NT/DY4311011	3 PORT SWT SHORT	3 Port switch Short Ethernet Cord	ZERO	7	£4.29

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BCM DECT Spares					
TT/NT/0994AA	C4010/C4020 CHARGER	C4010/C4020 Charging Base	ZERO	7	£19.17
TT/NT/0996AA	C4010/C4020 AC	C4010/C4020 AC Adapter for UK	ZERO	7	£14.05
TT/NT/0997AA	C4010/C4020 B CLIP	C4010/C4020 Belt Clips - Qty 10	ZERO	7	£25.55
TT/NT/0998AA	C4010/C4020 BATTERY	C4010/C4020 Battery Qty 10	ZERO	7	£126.50
TT/NT/WE84AA	C4010/C4020 CASE	C4010/C4020 Carry Case	ZERO	7	£11.50
TT/NT/PH54AA	C4010 EX CASE	C4010 Ex Carry Case	ZERO	7	£23.00
TT/NT/PH56AA	C4010 BATTERY	C4010 Ex Battery - Each	ZERO	7	£49.83
7.5 BCM Field Replaceable Units and other Common Items					
TT/NT/AB3211	LAN CARD	10/100 Base T Ethernet NIC	BCM1	7	£52.00
TT/NT/AB3259	REDUDANT PSU	Red Power Supply - Single Spare	BCM1	7	£150.00
TT/NT/AB3423	UNIVERSAL PSU	BCM Universal Power Supply FRU	BCM1	7	£187.00
TT/NT/AB3260	128 MEM MODULE	128 MB Memory Module	BCM1	7	£290.00
TT/NT/AB3279E5	MB FILLER PLATE	Media Bay Module Filler Blanking Plate	BCM1	7	£26.00
TT/NT/AB9647	RED MAIN PSU RLS2.0	Chas 2.0 Red Power Supply Upgrade Kit	BCM1	7	£505.00
TT/NT/AB9648	EXP PSU RLS2.0/2.5	RLs 2.0/2.5 Exp Platform Red PSU	BCM1	7	£505.00
TT/NT/AB9649	MAIN PSU RLS2.0/2.5	2.0/2.5 Chassis Cooling Fan Replacement	BCM1	7	£68.00
TT/NT/AB9650	EXP FAN RLS2.0/2.5	2.0/2.5 Exp Platform Fan Replace Spare	BCM1	7	£68.00
TT/NT/7B10AACU	HARDDRIVE 1	2.5 FP1 LAN/LAN Hard Drive.	BCM1	7	£279.00
TT/NT/7B10AACV	HARDDRIVE 2	2.5 FP1 LAN/WAN Hard Drive.	BCM1	7	£279.00
TT/NT/AB3314	FIELD UPGRADE KIT	2.5 FP1 Upgrade Power and Fans only	BCM1	7	£673.00
7.6 BCM Field Replaceable Units and other Common Items Continued					
TT/NT/AB9747	RAID FIELD UPGRD KIT	BCM 2.5 FP1 Mirrored Hard Disk	BCM1	7	£673.00
TT/NT/AB3316	HARDDRIVE 3	BCM Rep Blank Hard Drive FRU (20Gb)	BCM1	7	£167.00

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INTER-TEL 5000

All packages have 4-port VM/AA, 2 analogue trunk ports, inbuilt modem for remote maintenance, standard feature set and must be on a UPS.

Base module has capacity for 3 lines cards – the 4-port analogue extension module can fill one of the lines slots.

Digital Bundles	TT/IN/FASTIP4	5200 ISDN30 with 16 Digital and 75 IP Extensions CS5000 rackmount chassis, processor, 512MB data card, networking licence, 3 networking channels licence, 75 IP channels available for endpoints, ISDN30, 2 spare lines slots, 2 analogue ext, 2 analogue trunks, 1 x Digital Expansion Interface (DEI), 1 x Digital Endpoint Module (DEM-16), 1 x DEM Cable, CTI Pack	£4,225.48
	TT/IN/FASTIP6	5200 ISDN2 with 16 Digital and 75 IP Extensions As IN/FASTIP4 but 2ISDN2 connection (4 channels) instead.	£3,167.79
IP Bundles	TT/IN/FASTIP1	5200 ISDN30 with Standard IP phones and 75 IP Extensions CS5000 rackmount chassis, processor, 512MB data card, networking licence, 3 networking channels licence, 75 IP channels available for endpoints, ISDN30, 2 spare lines slots, 2 analogue ext, 2 analogue trunks, 5 x S8620 standard IP phones (incl IP licences and PSUs).	£4,331.25
	TT/IN/FASTIP3	5200 ISDN2 with Standard IP phones and 75 IP Extensions As IN/FASTIP1 but 2ISDN2 connection (4 channels) instead.	£3,273.56
Hardware Requirements	TT/IN/MGE68458	10 Minute UPS CS5000 system MUST be on a UPS	£865.38
Hardware Options	TT/IN/CS1001-A	Digital Expansion Interface (DEI) Carrier interface for up to 3 digital and / or analogue endpoint modules. Up to 2 carrier interfaces per CS5000 server.	£785.00
	TT/IN/CS2200	Digital Endpoint Module Provides 16 digital ports and requires spare slot in DEI.	£410.00
	TT/IN/CS2100	Analogue Endpoint Module Provides 4 analogue ports and requires spare slot in CS5000 chassis. Maximum one per CS5000.	£410.00
	TT/IN/CS2240	2ISDN2 Module Provides 2 lines (4 channels) ISDN2 and requires spare lines slot in server. Cannot be used for endpoints.	£325.00
	TT/IN/CS2700-A	ISDN30 Module Provides 1 line (30 channels) ISDN30 and requires spare lines slot in server.	£1,470.00
	TT/IN/CS2304	Analogue Lines Module Provides 4 analogue trunks and requires spare lines slot in server.	£265.00
	TT/INCS2101	Analogue endpoint module, Provides 8 analogue ports and requires a spare slot in a DEI.	£760.00

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Voicemail Options	TT/IN/SW0460	CS5000 4-port Upgrade to Basic VM Maximum 8 ports.	£1,475.00
Handsets – Analogue	TT/BT/CONV/1200BLK	BT Converse with Ringing indication Basic SLT phone. No Message Waiting indication. Headset port, handsfree, call indicator light.	£35.06
Handsets - Digital	TT/IN/KT538/JAGEX	Jaguar Large Display, 12 Key Keyphone Features 6x16 character context sensitive LCD, 12 dual colour LEDs, full-duplex speakerphone and digital volume control. Headset port.	£210.00
	TT/IN/KT539/JAGS	Jaguar Small Display, 12 Key Keyphone Features 2x16 character LCD, 12 dual colour LEDs, speakerphone capability and digital volume control. Headset port.	£140.00
	TT/IN/KT540/JAGB	Jaguar Basic Keyphone 8 keys (No Display, not DSS compatible) 8 dual colour LEDs, speakerphone capability and digital volume control. Headset compatible.	£105.77
	TT/IN/JAGMINIDSS	Jaguar Mini DSS 16 Key DSS console. Connects to the side of both Jaguar LCD keysets	£52.00
	TT/IN/KT542-B/Ops	Operators Pack Only 1 digital extension taken, Large Display 12 key keyphone and 50 Key DSS Console. This requires a mains connection for the DSS console	£445.00
Handsets - IP	TT/IN/KT544-A	Jaguar 8662 Multiprotocol IP Phone Requires £60 Multiprotocol licence and power supply, included. Has 2x10/100 LAN port.	£373.75
	TT/IN/KT545-A	Jaguar 8620 Multiprotocol IP Phone Requires £60 Multiprotocol licence and power supply, included. Has 2x10/100 LAN port.	£286.25
IP Softphone	TT/IN/SW0414	IP Soft Phone: Category B Licence S8602 IP Soft phone licence (actual software is FOC). PC Based keyset. Requires IP resource. Multimedia capable PC or headset required.	£60.00
CTI Applications	TT/IN/SW236/WOC	Windows Operator Console Software Operator Console software that allows the operator to view extension status and manage calls. Requires a headset.	£990.38
	TT/IN/SW292	Phone Manager Standard Site Licence - new systems Control your phone from your desktop, enter account codes, see the status of other extensions and Click n Dial.	Free of Charge
	TT/PC/MIDPC	Central PC Server for Phone Manager, Callview or Tim professional Phone Manager and Callview can be installed on the same machine. Includes 15" monitor	£934.62

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Call Logging	TT/IN/CRMSTARTER	Callview Standard Wizard Historical Reporting and One Wallboard Starter Pack Callview Gateway, 1 Historical Reporting Wizard Licence, 1 Desktop Wallboard. Does not report on agent Ids or account codes. No scheduled reporting.	£1,788.46
	TT/IN/SW192/E WIZRD	Standard Wizard - Subsequent Licences - each Enables concurrent access to Standard Wizard and running of reports	£576.92
	TT/IN/SW243	Netlink Automatic Report Scheduler, to email, printer, Web pages, and WAP pages.	£634.62
	TT/IN/ACD STARTER	Callview Realtime Wizard Historical & Real Time Reporting, Five Wallboards and Netlink Starter Pack Callview Gateway, 1 Historical and Realtime Reporting Wizard Licence, 1 Desktop Wallboard. Reports on agent Ids and account codes. Includes scheduled reporting.	£6,750.00
	TT/IN/SW195/E WzACD	Realtime Wizard - Subsequent Licences - each Enables concurrent access to Standard and Realtime Wizard and running of reports.	£2,884.62
	TT/IN/SW191/E WALLB	PC Wallboard – Subsequent - each Subsequent wallboard licences	£201.92
	TT/TRI/TIMPRO	Tim professional call logger license allows automatic reporting on logged calls. No agent stats possible SMDR only.	£1200.00
	TT/IN/SW161/NAV	Navigator with advanced call mapping, requires Gateway & CAL.	£2799.00
Call Recording	TBC	15-Channel ISDN30 Call Recorder Includes OAI integration to log agent and extension number and DVD archive.	£9432.69
	TBC	30-Channel ISDN30 Call Recorder Includes OAI integration to log agent and extension number and DVD archive.	£11307.69
	TT/IN/MERCALL	Callview Integration Listen to your recordings from within a Callview Wizard report	£4,375.00

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Additional Costs		
Call out charges (Business Hours Only)		
TT/CALL OUT	Includes First Hour	£65.00
Any additional time spent on site:		
TT/FULLDAY	Single Engineer on site for full day	£450.00
TT/DFULLDAY	Two engineers or one senior engineer	£600.00
TT/SINGLEENG	Single Engineer on site (charge per hour)	£ 65.00
TT/DOUBENG	Two engineers or one senior engineer (Charge per hour)	£ 75.00
TT/TRAIN	Training (Charge per hour)	£ 75.00
Standard Cabling		
TT/FIRSTEXT	1st extension (1 hour allowed + programming) + Call out	£80.00
TT/SUBEXT	Subsequent extensions (1 hour allowed + programming) + Call out	£60.00
TT/NEWCARD	Installation of a new interface card (includes 1/2 hour) + Call out	£30.00
Cat 5 Cabling (includes all the cabling and sockets)		
TT/CAT5SINGLE	Installation of Single Socket (1 Hour allowed) + Call out	£65.00
TT/CAT5DOUBLE	Installation of Double socket (2 Hours allowed) + Call out	£120.00
TT/WIRNEWCARD	Wiring of new card into existing panel (1/2 hour allowed) + call out	£35.00
19" Cabinets (Floor standing) & Peripheral's		
TT/NIM/25700	42u Cabinet 600 x 600	£699.00
TT/NIM/19983	27u cabinet	£ 599.00
TT/NIM/19944	22u cabinet	£ 559.00
19" Cabinets (Floor standing) & Peripheral's (cont...)		
TT/NIM/22873	48 Port Patch Panel	£74.42
TT/NIM/22871	24 Port Patch Panel	£35.10
TT/NIM/22870	16 Port Patch Panel	£38.00

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TT/NIM/19674	Back boxes 32mm	£1.04
TT/NIM/22880	Single face plate	£0.70
TT/NIM/22878	Double face plate	£0.54
TT/NIM/22875	Cat5e module	£1.96
TT/NIM/PATLHM	Patch leads .5m	£0.62
TT/NIM/PATL1M	Patch leads 1m	£0.72
TT/NIM/PATL15M	Patch leads 1.5m	£0.82
TT/NIM/PATL2M	Patch leads 2m	£1.06
TT/NIM/PATL3M	Patch leads 3m	£1.38
TT/NIM/26955	Brother Fax 1840C	£149.99
TT/NIM/29623	Panasonic KX-TG1100ES	£ 42.50
TT/NIM/29030	ATL Delta 40 answer machine	£45.00
TT/NIM/14990	Titan MOH player	£195.00
TT/NIM/14989	Music on hold CD	£40.00
TT/NIM/19848	Polycom soundpoint SE225 V3	£499.00
TT/NIM/25191	Plantronics supra monaural head set	£74.20
TT/NIM/23190	GN Netcom 9120 wireless headset	£199.00



MAINTENANCE PACKAGES

Levels of service	Standard* minimum system value of £250	24 Hour minimum system value of £1000
Time of cover		
Working hours	9:00 am to 5:00pm	Round the clock
Working days	Mon to Fri	365 days a year
Bank holidays	Excluded	Included
Target response time		
Critical faults	8 working hours	4 working hours
Pin code	Excluded	Excluded

* A Plus service is available on the Standard service. This entitles the customer to the use of a PIN Code outside the specified time of cover for an additional charge of £100. Each time the PIN number is used, there is also a charge of £100. There is also a charge of £100 per hour thereafter for call outs.

Maintenance prices are based on your system value. To help, use the table below to find the cost of your maintenance.

Term	Standard minimum maintenance value of £250	24 Hour minimum maintenance value of £1000
2 Years	15% of system value	45% of system value
3 Years	10% of system value	30% of system value
5 Years	8% of system value	24% of system value

Subject to terms and acceptance. Telephone system maintenance is subject to availability, compatibility and a minimum 24-month contract. TalkTalk Enterprise is a trading name of Telequip Limited. © TalkTalk Enterprise 2007.